

## Anthem Data Breach

Update - info received just after the Action Alert Paper was printed!

1. As of February 13, 2015, Anthem has enrolled ALL those impacted by the data breach in a identity protection plan provided by AllClear ID. The plan is provided for 24 months and provides credit monitoring and identity theft repair if necessary. Enrollment is automatic, you need do nothing at this time.
2. Further information can be obtained at [www.anthemfacts.com](http://www.anthemfacts.com). There is a detailed multipage document describing the plan.
3. To report a problem, call 877-263-7995. Office hours are 9am to 9pm ET Monday through Saturday.
4. The AllClear ID company also offers an expanded program - AllClear Pro - still at NO COST. However, you must sign up and provide personal information. This service provides credit monitoring and identity theft insurance. You can enroll by going to [www.anthemfacts.com](http://www.anthemfacts.com) and clicking on the AllClear ID link on the right hand side of the page or by calling the 877-263-7995 number.

You should be aware of scam email campaigns targeting current and former Anthem members. These scams, designed to capture personal information (known as "phishing"), are designed to appear as if they are from Anthem and the emails include a "click here" link for credit monitoring. These emails are NOT from Anthem.

DO NOT reply to the email or reach out to the senders in any way.  
DO NOT supply any information on the website that may open, if you have  
clicked on a link in email.  
DO NOT open any attachments that arrive with email.

Anthem is not calling members regarding the cyber attack and is not asking for credit card information or Social Security numbers over the phone. For more guidance on recognizing scam email, please visit the FTC website:

<http://secure.nvsut.org/r.aspx?c/48re/ZmNhbWVyb25AbnlzdXRiYWlsLm9yZw>